

COVID -19 UPDATE

The Dove Inn is committed to ensuring that our establishment continue to be "safe place to work,, visit and stay".

The health and wellbeing of all our guests, visitors and staff is our highest priority.

We politely request that all our guests follow all government guidelines and social distancing measures.

We outline below all the practical advice you need to know as well as the measures we have taken to protect you.

Hotel Guests:

Prior to arrival if you have shown any of Covid -19 symptoms we ask that you refrain from entering our establishment.

Prior to arrival at The Dove Inn, we will contact you by email asking to complete the contactless registration information.

We will ask you to handle your own belongings at all times to avoid unnecessary contact.

Our Staff:

All staff have received Covid-19 awareness training and are constantly up to date with changing protocols in line with the current Government guidance.

All staff have signed a health declaration on returning to work.

All staff are provided with their own personal sanitising gel.

All staff must wear face coverings.

Hand washing and sanitisation protocols are mandatory.

Cleaning and Hygiene:

We have always taken great care that our pub and bed and breakfast areas are thoroughly clean, but we have taken some extra steps now to improve on our already high cleaning standards.

To all daily cleaning of all areas at The Dove Inn we have added measures such as:

Frequent cleaning and disinfecting of all touch points in all areas.

Frequent ventilation of common areas and rooms

Sanitiser stations has been placed throughout the pub and all accommodation areas.

Social distancing:

We politely request that all our guests follow all government guidelines and social distancing measures.

In line with current guidelines, we would politely remind that face coverings must be worn in all public areas, except when seated.

We continue to provide a full table service and we will not be taking orders at the bar at all.

The NHS test and trace is a legal requirement so your details will be requested on arrival.

Tables have been removed and those remained spaced to allow for the 2 m distance to be observed.

Staff have been advised not to move the tables from their position and customer signage will advise the same.

We are looking forward to welcoming you all soon.

Jo, Charlie and all team

